

Public Offer

1. GENERAL

Information posted on the web-site of the online store <http://ravvast.com> (hereinafter the online store, Web-site), includes all offer terms and conditions for the goods purchasing and is a public offer according to art. 437 of the Civil Code of the Russian Federation. Acceptance by the Buyer is its ordering of the goods offered. The Seller is an individual entrepreneur Yulia G. Remyannikova (Certificate of State Registration as an individual entrepreneur 59 №005001593 dated August 3, 2016, address: bld. 2A, Monastyrskaya street, Perm, Russian Federation, 614000). The manufacturer of the goods: Limited Liability Company "RAW Labs" (INN 5902045810). Country of goods origin: Russian Federation.

In its activities, the Seller is governed by the provisions of the Civil Code of the Russian Federation, the Law of the Russian Federation No. 2300-1 dd. 07.02.1992 "On Consumer Rights Protection", the Rules for Goods Sale by Remote Method, approved by the Resolution of the Government of the Russian Federation No. 612 dd. September 27, 2007 and other regulatory-legal acts of the Russian Federation, as well as other normative documents that imperatively extend their effect on relationships between the Seller and the Buyer, including, but not limited to the General Data Protection Regulation.

These Rules (Terms and Conditions) can be changed by the Seller without any special notification, and the new edition of the Rules (Terms and Conditions) shall enter into force at the date of its posting on the Web-site, unless otherwise provided by the new edition of the Rules (Terms and Conditions), and shall not be extended to the legal relationships between the Buyer and the Seller, arising prior to the new edition of the Rules (Terms and Conditions) entry into force. The current version of the Rules (Terms and Conditions) is always available on the following page at: [_____](#).

2. TERMS AND CONDITIONS

Online store is owned by the Seller and administered by it being set of logically connected web-pages, containing data about the goods and conditions for their purchasing, at <http://ravvast.com>.

The product is any real thing presented in the online store catalog.

The Buyer is a person, who purchases or orders goods, and intends to order or using goods for personal, family, household and other needs not related to entrepreneurial activities.

Personal data is an information provided by the Federal Law No. 152-FZ dd. July 27, 2006 "On Personal Data" and Federal Law No. 149-FZ dd. July 27, 2006 "On Information, Information Technologies and Information Protection" voluntarily and knowingly provided by the Buyer in ordering

in the online store and required to perform the order by the Seller placed by the Buyer. The Seller, processing Buyers` personal data, as necessary, has taken all sufficient organizational and technical measures to protect personal data from unauthorized or accidental access to them or their destruction, alteration, blocking, copying, distribution and other illegal actions.

Personal data protection are the measures of the Seller targeted at the Buyer`s personal data processing to make statistical processing and marketing research, improve efficiency of each Customer servicing, and provide exclusive information about special offers, news and other marketing materials.

Order is an electronic or oral application submitted by the Buyer for the Goods purchasing from the catalog of the online store, agreed by the Parties, accepted and executed by the operator of the Seller.

Contract is a purchase and sale agreement between the Buyer and the Seller on the certain Goods purchasing by the Buyer at a specified price, with delivery within the agreed terms and under certain delivery or receipt conditions.

Services is a set of actions undertaken by the Seller in relation to the Buyer, for the purpose of fulfilling the terms and conditions of the Contract, including, but not limited to such services as Order delivery to the Buyer, information to the Buyer about Contract execution progress, etc.

3. GOODS PURCHASE CONDITIONS

Protection of intellectual property

All text-based information and graphic images posted on the web-site shall be the property of the Seller or its counterparties.

E-catalog. Goods description and price

All information about the Goods provided on the website, shall be informative, not an advertising and cannot fully present information about the properties and characteristics of the Goods.

Photos, diagrams, drawings and video images of the Goods samples in the catalog shall be the property of the Seller or its counterparties. Each image of the sample shall be accompanied by the text-based information about the Goods. The quality of settings and features of the Buyer`s computer screen may distort the color of the Goods presented. The Buyer shall have a right to apply to the Seller for additional information about the Goods interested. The Seller's representative shall provide (by phone or via e-mail) other information necessary and sufficient from the Buyer`s point of view, at the request of the Buyer, to make a decision on the Goods purchasing, to the extent to which such information is not confidential.

In the event the Buyer has any questions concerning the Goods properties and characteristics

before ordering, it may seek advice from the Seller. The methods of communication with the Seller are specified in the section of the Web-site "Contacts".

Online store information about the Goods

Information about the main consumer properties of the Goods, address (location) of the Seller, place of the Goods manufacture, price and conditions for the Goods purchasing, its delivery, and payment procedure for the Goods are provided on the web-site.

Rules and conditions for the Goods effective and safe use are provided on the web-site in "Frequently Asked Questions" section.

If the goods purchased by the Buyer were in use or any defect(s) were removed in it, the Buyer shall obtain information about.

Responsibility of the Parties for the information reliability

Each Party shall be responsible for unreliability of the information provided.

The Seller shall not be responsible for the accuracy and correctness of the information provided by the Buyer during online registration and ordering.

In order to complete the Order, the Buyer shall provide valid data necessary to execute the Order. Responsibility for validity and / or applicability of the information provided, as well as for incorrect data provided by the Buyer and / or the representative of the Buyer, shall be assumed by the Buyer.

The Buyer shall be notified by these Terms and Conditions that the sale of the Goods through the online store is carried out in real time (24 hours) and implies price changes and its availability without prior notice. In this regard, the Goods shall be reserved for the Buyer only after Order processing by the Seller.

Seller`s liability limitation for the Goods and their use

Failure by the Buyer to comply with the rules established for the Goods use shall not discharge the Seller from its liability.

The Seller shall be discharged from its liability for non-fulfillment of its obligations or for improper performance of its obligations if it proves that failure to fulfill obligations or their improper performance occurred due to force majeure, as well as on other grounds as provided for by the law.

Goods ordering

Goods can be ordered by the Buyer by sending self-filled order form on the web-site.

Moreover, the Seller shall inform the Buyer that the Buyer's order and the Seller's obligations arise

at the date of the order scope, its cost and delivery method with the Seller's representative approval by the Buyer. Order can be executed only after application for the Goods confirmation and the Buyer's Personal Data correctness.

If the Order scope was changed when processed by the Seller's services, it is possible to re-execute it only after its final scope of supply agreement with the Buyer.

Cases of Goods removal by the Seller from the Order agreed:

1. The Seller shall inform the Buyer about lack of non-defective Goods, which was identified in Order completion in kind and Goods presale inspection, and the defective Goods identified by the Seller itself could not be replaced with quality goods within a reasonable time.

2. The manufacturer of the Goods is in the process of being wound up or in a bankruptcy process, and there was a risk of improper contract performance by the manufacturer concluded with the Seller with respect to the Goods.

3. The Goods of preliminary order were not available. The Goods release into sale is delayed for an indefinite period or canceled by the manufacturer.

4. Legislative restrictions on free sale of the Goods ordered are introduced.

Order delivery and payment procedure

The Goods shall be delivered to the Buyer by the communications organization - FSUE Russian Post - after full order payment (including goods cost and delivery) by filling the forms on the web-site.

The Goods shall be shipped by the Seller within the term from four (4) to eight (8) weeks from the date of full payment receipt for the Goods. The delivery terms and cost shall be calculated individually (based on dimensions, region, payment method and delivery mode), and this information becomes known to the Buyer when it enters payment page prior to making such payment.

The Seller will make every effort to deliver the Goods to the Buyer as quickly as possible.

If the Order is delivered by the Russian Post, the Russian Post shall be responsible for its security and delivery terms on the territory of the Russian Federation from the date of sending to the post office. Claims for mail search shall be reviewed in accordance with the Rules for Russian Post operation.

If the Order was delivered within the established deadlines, but the Order was not transferred to the Buyer through its fault, further delivery shall be made within the new deadlines agreed with the Seller, after repeated payment by the Buyer of the Goods delivery costs.

Order receipt

When the Goods are transferred to the Buyer, it shall check integrity of the outer package of the parcel and no mechanical damage on it. If the above defects are identified, it is necessary, together with the communications organization employee, to draw up an act of damage, and open and inspect the Goods fixing all violations in the Act.

In the event of any violations identified, the Buyer shall have a right to refuse from the Order or its part containing the Goods of inadequate quality, paying in proportion for the Goods and services for its delivery remained in the Order.

The Buyer can cancel the Order (refuse from the Goods) until the date of its transfer by the Seller to the communications organization. Thereafter, the Order cannot be cancelled. If the Goods were delivered by the Russian Post, the Order returned to the Seller through the fault of the Buyer shall be sent to the Buyer again only after making additional payment for the cost of services for the Goods delivery returned and the cost of services for their re-sending to the Buyer.

Goods rejection and return

The Buyer shall have a right to refuse from the Goods at any time prior to its transfer to the communications organization, and after Goods transfer - within seven days of the Goods receipt.

Goods of the proper quality shall be returned in the event its market condition, consumer properties and document confirming the fact and conditions for the said goods purchasing are preserved. No document available with the Buyer confirming the fact and conditions for the Goods purchasing shall not deprive it of the opportunity to refer to other evidence of the Goods purchasing in this online store.

If the Buyer refuses from the Goods, the Seller shall refund an amount paid by the Buyer under the contract, except for the Seller's delivery costs and expenses of the goods returned by the Buyer, not later than ten days after the date of the relevant request submitted by the Buyer.

Refunding

Methods:

- in cash while Goods return at the place of Seller location;
- mail transfer;
- transfer to the Buyer's bank or other account specified in the Buyer's Application;
- to the account of the phone number.

Other conditions

The laws of the Russian Federation shall be applied to the relations between the Buyer and the Seller.

All questions and claims can be sent by e-mail hi@ravvast.com.

All disputes shall be settled by the Parties via negotiations, and in failure to reach an agreement, the dispute can be referred to the court in accordance with the current laws of the Russian Federation.